

# 2023 Q4 INVESTOR PRESENTATION

February 8, 2024

### Safe Harbor Statement

The statements contained herein that are not historical facts are forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. You can identify such forward-looking statements by the words "anticipates," "expects," "intends," "projects," "believes," "estimates," "likely," "possibly," "probably," "could," "goal," "opportunity," "objective," "target," "assume," "outlook," "guidance," "predicts," "appears," "indicator" and similar expressions. Forward-looking statements involve a number of risks and uncertainties. In the normal course of business, in an effort to help keep our stockholders and the public informed about our operations, from time to time, we may issue such forward-looking statements, either orally or in writing. Generally, these statements relate to business plans or strategies; projected or anticipated benefits or other consequences of such plans or strategies; or projections involving anticipated revenues, earnings, average number of worksite employees, benefits and workers' compensation costs, or other operating results. We base these forward-looking statements on our current expectations, estimates and projections. We caution you that these statements are not guarantees of future performance and involve risks, uncertainties and assumptions that we cannot predict. In addition, we have based many of these forward-looking statements on assumptions about future events that may prove to be inaccurate. Therefore, the actual results of the future events described in such forward-looking statements could differ materially from those stated in such forward-looking statements. Among the factors that could cause actual results to differ materially are (i) adverse economic conditions; (ii) failure to comply with or meet client expectations regarding certain COVID-19 relief programs; (iii) bank failures or other events affecting financial institutions, labor shortages, increasing competition for highly skilled workers, and evolving employee expectations regarding the workplace; (iv) impact of inflation; (v) vulnerability to regional economic factors because of our geographic market concentration; (vi) failure to comply with covenants under our credit facility; (vii) impact of a future outbreak of highly infectious or contagious diseases, including the scope, severity and duration of the pandemic; government responses; regulatory developments; and the related disruptions and economic impact to our business and the small and medium-sized businesses that we serve; (viii) our liability for WSEE payroll, payroll taxes and benefits costs, or other liabilities associated with actions of our client companies or WSEEs, including if our clients fail to pay us; (ix) increases in health insurance costs and workers' compensation rates and underlying claims trends, health care reform, financial solvency of workers' compensation carriers, other insurers or financial institutions, state unemployment tax rates, liabilities for employee and client actions or payroll-related claims; (x) an adverse determination regarding our status as the employer of our WSEEs for tax and benefit purposes and an inability to offer alternative benefit plans following such a determination; (xi) cancellation of client contracts on short notice, or the inability to renew client contracts or attract new clients; (xii) the ability to secure competitive replacement contracts for health insurance and workers' compensation insurance at expiration of current contracts; (xiii) regulatory and tax developments and possible adverse application of various federal, state and local regulations; (xiv) failure to manage growth of our operations and the effectiveness of our sales and marketing efforts; (xv) the impact of the competitive environment and other developments in the human resources services industry, including the PEO industry, on our growth and/or profitability; (xvi) an adverse final judgment or settlement of claims against Insperity; (xvii) disruptions of our information technology systems or failure to enhance our service and technology offerings to address new regulations or client expectations; (xviii) our liability or damage to our reputation relating to disclosure of sensitive or private information as a result of data theft, cyberattacks or security vulnerabilities; (xix) failure of third-party providers, such as financial institutions, data centers or cloud service providers; (xx) our ability to fully realize the anticipated benefits of our strategic partnership and plans to develop a joint solution with Workday, Inc.; and (xxi) our ability to integrate or realize expected returns on future product offerings, including through acquisitions, strategic partnerships, and investments. These factors are discussed in further detail in Insperity's filings with the U.S. Securities and Exchange Commission. Any of these factors, or a combination of such factors, could materially affect the results of our operations and whether forward-looking statements we make ultimately prove to be accurate. Any forward-looking statements are made only as of the date hereof and, unless otherwise required by applicable securities laws, we undertake no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.



## Review of Insperity

### Helping businesses succeed...



...so communities prosper Insperity.



#### **Co-Employment**

Clients outsource entire HR function to a single strategic partner

Client enters into agreement with Insperity to establish a relationship between themselves, their employees and Insperity

Insperity assumes or shares certain HR responsibilities and risks, empowering clients to focus on operating and growing their core business



#### **Traditional Employment**

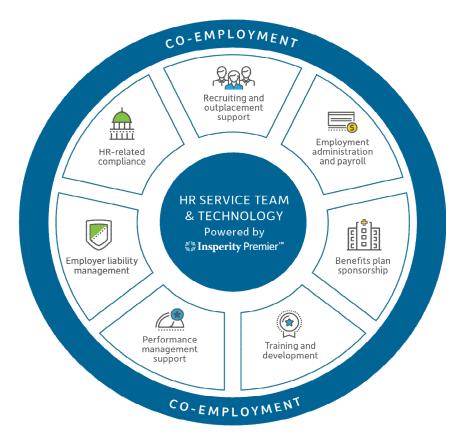
Expands market opportunity beyond core PEO model

Address clients who are not ready for co-employment and may prefer more flexibility and autonomy in their Human Capital Management (HCM) strategy

Meet prospects at their point of need and address distinct elements of their HCM strategy



### A comprehensive solution



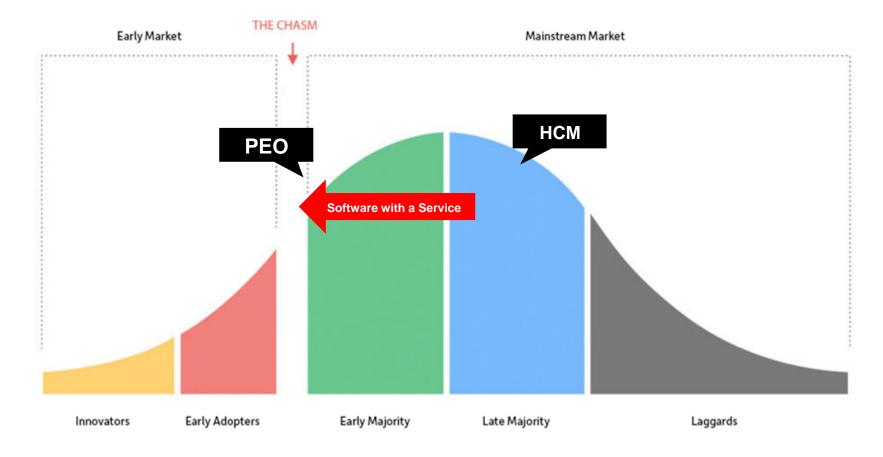


- \* Available for an additional fee.
- † All insurance products are offered and sold only through a licensed insurance broker, such as Insperity Insurance Services LLC (CA license #OE22586), or their licensed agents.



## Where is the PEO industry in the adoption life cycle?

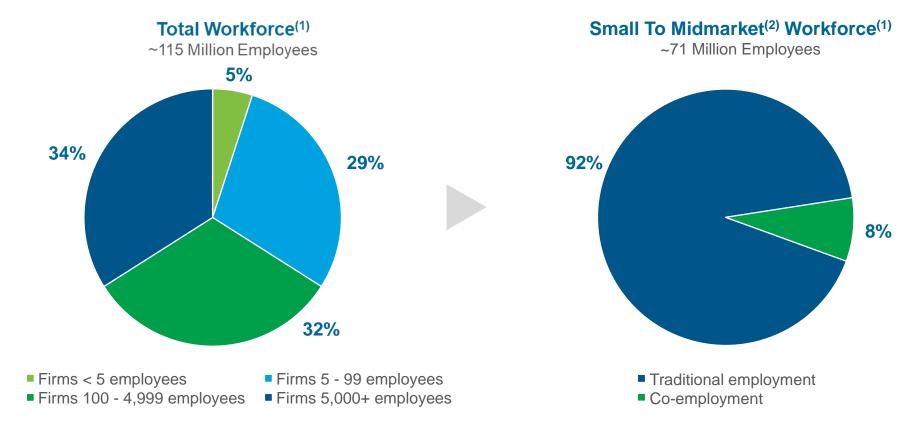
Insperity's Co-Employment model incorporating Software with a Service has jumped the chasm to Early Majority compared to the Late Majority stage of the HCM Software as a Service Solution.





## What is Insperity's market opportunity?

Insperity competes in a large, fragmented and highly attractive market



<sup>(1)</sup> U.S. Census Bureau Data; Insperity management estimates.



<sup>(2)</sup> Represents businesses with less than 5,000 employees.

## Who does Insperity target?

Insperity is focused on being a trusted advisor to the best small-to-midmarket businesses





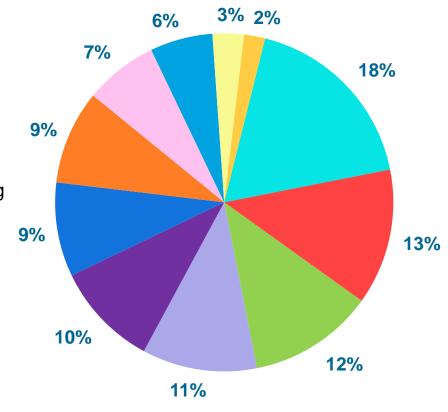
## Who are Insperity's clients?

Insperity currently provides Workforce Optimization solutions for ~12,200 clients

FY 2023 Average Paid Worksite Employees ("WSEs"): 312,102



- Wholesale trade
- Computer and information sciences
- Medical services
- Manufacturing
- Management, administration, consulting
- Engineering, accounting, legal
- Construction
- Not-for-profit and similar organizations
- Other
- Retail trade





## How does Insperity serve its target market?

Insperity's solutions address a diverse set of client types and needs

	Small Business	Core	Emerging Growth	MidMarket / Enterprise
Overview	Likely newly formed, require HR function on an as needed basis	Small business with less than 50 employees; requires HR function to evolve	Typically a growing organization struggling with HR complexity as their employee base grows	Established organization; requires customizable HR function
WSEs	< 20	21 - 49	50 - 149	150 – 5,000
Approach	Essential	Collaborative	Integrated	Strategic
Customization	Low	Low / Medium	Medium / High	High
Engagement	Responsive	Dedicated	Proactive	Engaged



## How is Insperity different?

Our breadth of services.

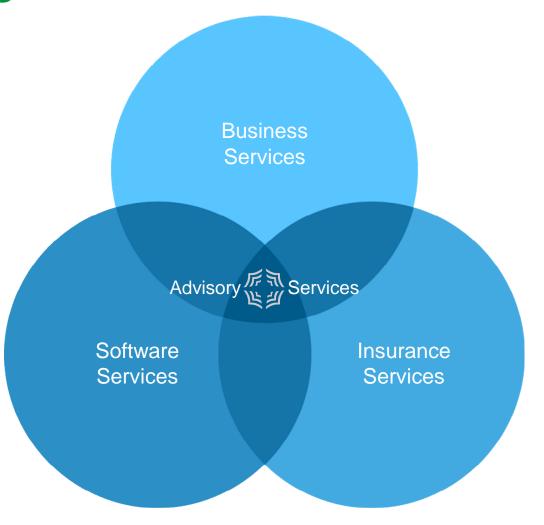
	Bundled Solutions Providers		Point Solutions Providers				
	Insperity	Other Bundled	Insurance Brokers	Payroll Processors	Cloud Processors		
Complete HR Solution for Small Business							
MidMarket Service Offerings							
High Touch / High Value Solution							
High Quality Risk Management and Cost Stability							
Cloud Technology							



How is Insperity different?

Our **depth** of services.

Insperity sits at the nexus of Business, Software and Insurance Services

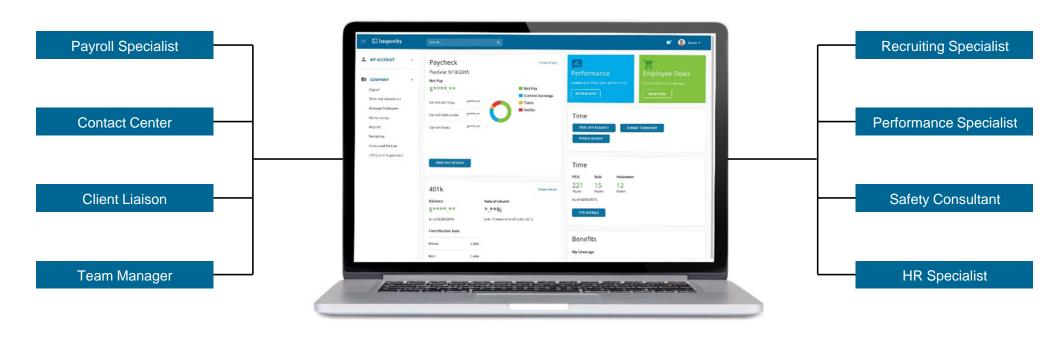




## How is Insperity different?

### Our level of care.

Insperity Offers a High-Touch Service on a High-Tech Platform





Built upon Insperity's extensive HR knowledge base, the Insperity Premier platform is a cloud-based human capital management system that maximizes the power of Workforce Optimization, our industry-leading co-employment solution.



## How does Insperity go to market?

### Key components of our strategy

### **Business Performance Advisors**



Quarterback for our services

Trusted advisor to the local business community

Guiding clients to the right solutions; execute bundle plus strategy

**Channel Partners** 



Partners in professional services, insurance and banking

Leverage partners for leads/referrals

Rewards Program



Re-engage clients

Build value in the Insperity/client relationship

Gain referrals

### Digital Marketing



Increase brand awareness through targeted digital strategy

Establish thought leadership through online content

Generate high quality leads for Business Performance Advisors

**Insperity** 

## How does Insperity go-to-market? (cont.)

### National sales and service infrastructure

### **2023 Revenue Contribution** by Region

Southeast 14%
 Northeast 28%
 Central 18%
 West 21%
 Southwest 19%



- Sales (98 Offices, 45 Markets)
- Service Center (4 Locations)
- **★**Corporate Headquarters



## How does Insperity price its Workforce Optimization service?

Total Service Fee
(quoted as a % of Employee's Wages)

(quoted as a % of Employee's Wages)							
HR Services Fee	Separate Direct Cost Program Allocations						
Human Resources Management Recruiting and Selection Training and Development Policies and Practices Payroll Administration Time and Attendance	Employee Benefits Employer Payroll Taxes Workers' Compensation Employer Liability Management						
Government Compliance							

#### Bundle Plus / Add-on Services with discounted pricing for Workforce Optimization customers

**Direct Placement Recruiting** 

**Employment Screening** 

Retirement Services

Insurance Services

Comprehensive Traditional Payroll and

**Human Capital Management** 

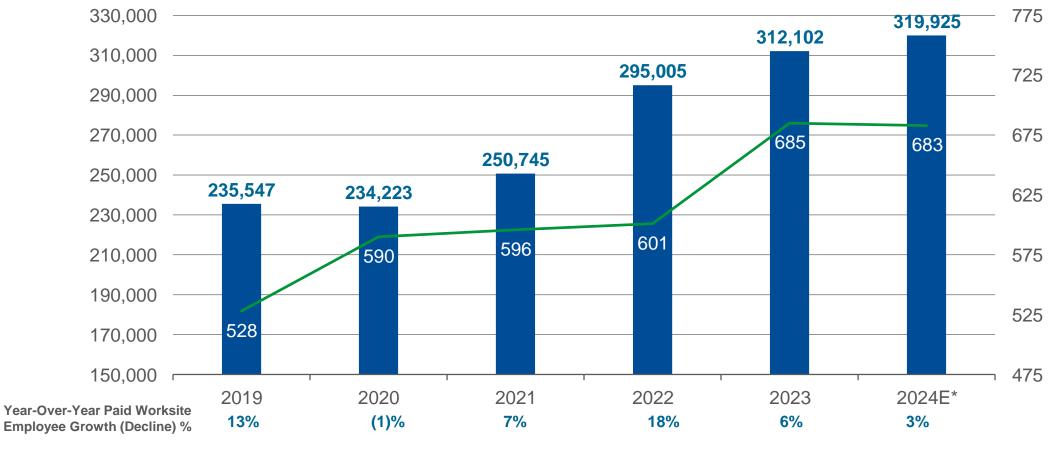


## Financial Results

## **Key financial metrics**

#### Average Paid Worksite Employees

#### Average Trained BPAs

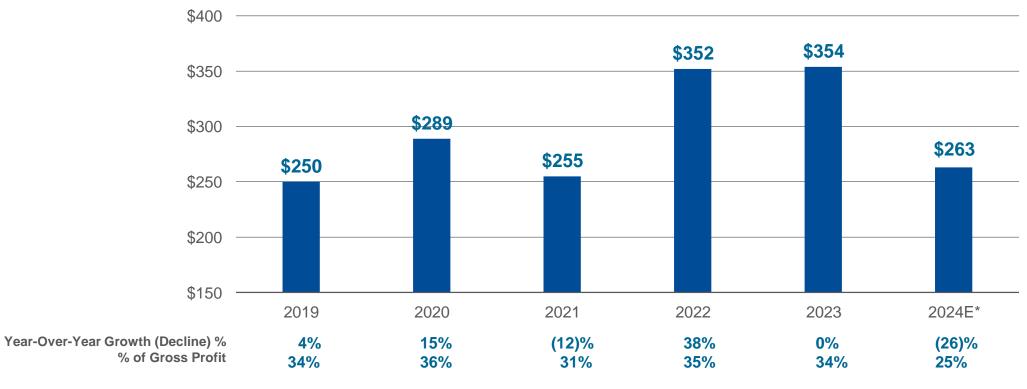


Amount represents midpoint of Financial guidance issued on February 8, 2024



## Key financial metrics (in millions)

Adjusted EBITDA<sup>(1)</sup>



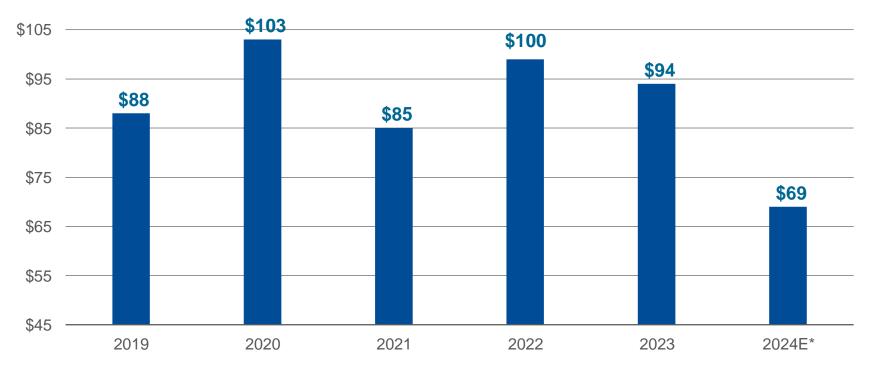
<sup>\*</sup> Amount represents midpoint of Financial guidance issued on February 8, 2024, and includes approximately \$60 million of incremental costs, plus internal redeployed resources, related to strategic partnership with Workday.



<sup>1)</sup> Please see reconciliation to GAAP measure in the Appendix. Adjusted EBITDA represents EBITDA adjusted to add back stock-based compensation expense.

## **Key financial metrics**

#### Adjusted EBITDA<sup>(1)</sup> Per Worksite Employee Per Month



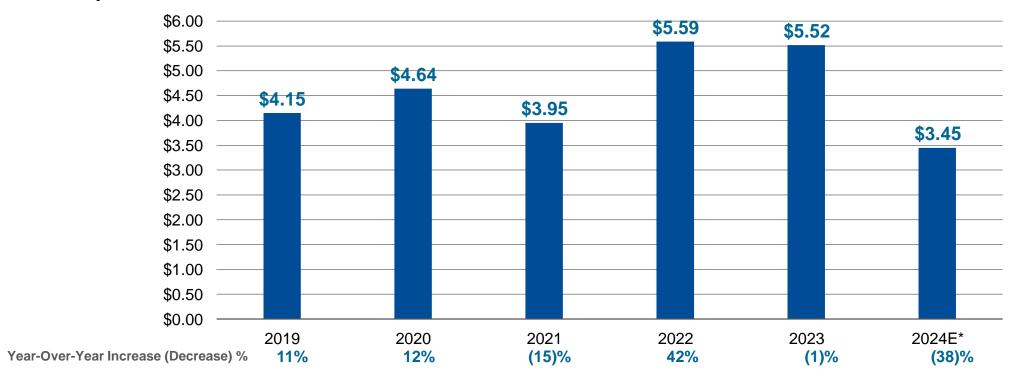
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## **Key financial metrics**

#### Adjusted EPS (1)

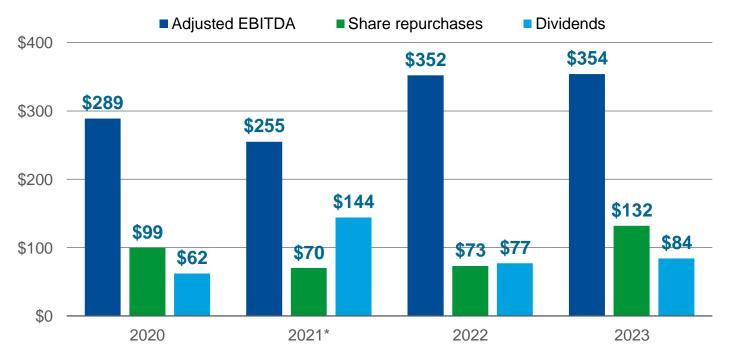


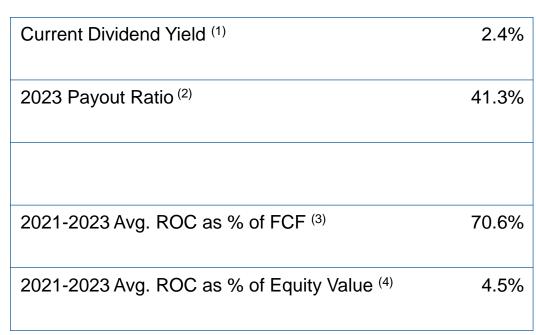
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<sup>1)</sup> Please see reconciliation to GAAP measure in the Appendix. Adjusted EPS represents EPS adjusted to add back stock-based compensation expense.

## Return to investors from cash flow and debt (in millions)





- \* 2021 dividends include a \$2 per share special dividend paid in Q4 2021.
- (1) Current dividend yield defined as Q4 2023 dividend, annualized, divided by share price as of February 8, 2024.
- (2) Defined as Q4 2023 dividend, annualized, divided by 2023 EPS of \$5.52.
- (3) Return of capital ("ROC") defined as the sum of cash dividends paid and the dollar value of shares repurchased. FCF defined as Adjusted EBITDA less capital expenditures.
- (4) ROC defined as the sum of cash dividends paid and the dollar value of shares repurchased. Equity value defined as market capitalization at the end of the period plus outstanding debt less adjusted cash.



## **Appendix**

## Full year and Q1 guidance

	FY 2024 Guidance	Q1 2024 Guidance
Average paid WSEEs	318,350 – 321,500	303,625 – 306,700
Implied y-o-y increase (decrease) in average paid WSEEs	2% – 3%	(1%) – 0%
Adj. EBITDA (in millions) <sup>(1)</sup>	\$241 – \$285	\$121 – \$137
Implied y-o-y decrease in Adj. EBITDA	(32%) – (19%)	(21%) – (10%)
Adj. EPS <sup>(2)</sup>	\$3.02 - \$3.88	\$1.94 – \$2.24
Implied y-o-y decrease in Adj. EPS	(45%) – (30%)	(27%) – (16%)

Note: Financial guidance referenced above issued on February 8, 2024.

- (1) Adjusted EBITDA represents EBITDA adjusted to add back stock-based compensation expense.
- (2) Adjusted EPS represents EPS adjusted to add back stock-based compensation expense.



## Adjusted EBITDA reconciliation (in millions)

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024E*
Net income (GAAP)	\$151.1	\$138.2	\$124.1	\$179.4	\$171.4	\$85.0
Interest expense	7.7	8.0	7.5	14.2	27.1	29.0
Income tax expense	38.5	51.0	44.2	66.0	53.7	30.0
Amortization of SaaS Implementation costs	-	-	-	1.9	5.7	11.0
Depreciation and amortization	<u>28.7</u>	<u>31.3</u>	<u>38.5</u>	<u>40.7</u>	<u>42.7</u>	<u>46.0</u>
EBITDA	226.0	228.5	214.3	302.2	300.6	201.0
Stock-based compensation	24.0	<u>60.1</u>	40.6	<u>50.1</u>	<u>53.0</u>	<u>62.0</u>
Adjusted EBITDA	<u>\$250.0</u>	<u>\$288.6</u>	<u>\$254.9</u>	<u>\$352.3</u>	<u>\$353.6</u>	<u>\$263.0</u>

Note: Insperity management believes adjusted EBITDA is often a useful measure of the company's operating performance, as it allows for additional analysis of the company's operating results separate from the impact of these items. Adjusted EBITDA should not be considered as a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP.



<sup>\*</sup> Based on the midpoint of the guidance issued on February 8, 2024.

## Free cash flow reconciliation (in millions)

	FY 2020	FY 2021	FY 2022	FY2023
Net income (GAAP)	\$138.2	\$124.1	\$179.4	\$171.4
Interest expense	8.0	7.5	14.2	27.1
Income tax expense	51.0	44.2	66.0	53.7
Amortization of SaaS Implementation costs	-	-	1.9	5.7
Depreciation and amortization	<u>31.3</u>	<u>38.5</u>	<u>40.7</u>	<u>42.7</u>
EBITDA	228.5	214.3	302.2	300.6
Stock-based compensation	<u>60.1</u>	<u>40.6</u>	<u>50.1</u>	<u>53.0</u>
Adjusted EBITDA	288.6	254.9	352.3	353.6
Capital expenditures	<u>98.2</u>	<u>32.9</u>	<u>30.3</u>	<u>40.1</u>
Free cash flow	<u>\$190.4</u>	<u>\$222.0</u>	<u>\$322.0</u>	<u>\$313.5</u>

Note: Insperity management believes free cash flow is often a useful measure of the company's operating performance, as it allows for additional analysis of the company's operating results separate from the impact of these items. Free cash flow should not be considered as a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP.



# Adjusted cash, cash equivalents and marketable securities reconciliation (in millions)

	December 31, 2020	December 31, 2021	December 31, 2022	December 31, 2023
Cash, cash equivalents and marketable securities (GAAP)	\$589.4	\$607.6	\$765.9	\$708.8
Less: Amounts payable for withheld federal and state income taxes, employment taxes and other payroll deductions	342.0	424.8	504.8	510.1
Client prepayments	<u>35.3</u>	<u>20.1</u>	<u>36.8</u>	<u>27.6</u>
Adjusted cash, cash equivalents and marketable securities	<u>\$212.1</u>	<u>\$162.7</u>	<u>\$224.3</u>	<u>\$171.1</u>

Note: Insperity management believes adjusted cash, cash equivalents and marketable securities ("Adjusted Cash") is often a useful measure of the company's available funds. Adjusted cash should not be considered as a substitute for, or superior to, measures of our financial position prepared in accordance with GAAP.



## Adjusted net income reconciliation (in millions)

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024E*
Net income (GAAP)	\$151.1	\$138.2	\$124.1	\$179.4	\$171.4	\$85.0
Stock-based compensation	24.0	60.1	40.6	50.1	53.0	62.0
Tax effect on non-GAAP adjustments	<u>(5.6)</u>	(17.0)	<u>(10.7)</u>	<u>(13.5)</u>	<u>(12.7)</u>	<u>(17.3)</u>
Total non-GAAP adjustments, net	18.4	43.1	29.9	36.6	40.3	44.7
Adjusted net income	<u>\$169.5</u>	<u>\$181.3</u>	<u>\$154.0</u>	<u>\$216.0</u>	<u>\$211.7</u>	<u>\$129.7</u>

Note: Insperity management believes adjusted net income is often a useful measure of the company's operating performance, as it allows for additional analysis of the company's operating results separate from the impact of these items. Adjusted Net Income should not be considered as a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP.



<sup>\*</sup> Based on the midpoint of the guidance issued on February 8, 2024.

### Adjusted EPS reconciliation

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023E	FY 2024E*
EPS (GAAP)	\$3.70	\$3.54	\$3.18	\$4.64	4.47	2.25
Stock based compensation	0.59	1.54	1.04	1.30	1.38	1.62
Tax effect on non-GAAP adjustments	<u>(0.14)</u>	<u>(0.44)</u>	(0.27)	<u>(0.35)</u>	(0.33)	(0.42)
Total non-GAAP adjustments, net	0.45	1.10	0.77	0.95	1.05	1.20
Adjusted EPS	<u>\$4.15</u>	<u>\$4.64</u>	<u>\$3.95</u>	<u>\$5.59</u>	<u>\$5.52</u>	<u>\$3.45</u>

Note: Insperity management believes adjusted EPS is often a useful measure of the company's operating performance, as it allows for additional analysis of the company's operating results separate from the impact of these items. Adjusted EPS should not be considered as a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP.

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